

Course Overview

BAC 7.0 Essentials (HF932AA)



This entry-level, instructor-led classroom training offers technical personnel who are new to Business Availability Center 7.0 the opportunity to develop hands-on experience in applying the fundamental concepts, principles and methodologies for managing the administration and configuration aspects of this best-in-class enterprise software performance monitoring and service management solution. This course is highly recommended for individuals who are responsible for providing operational visibility into the performance and availability aspects of mission-critical applications.

Audience

- Individuals responsible for the administration and configuration aspects of Business Availability Center 7.0

Prerequisites

Working knowledge of the following:

- Systems, network and database administration
- ITIL concepts and terminology
- Industry standard operating systems
- Network, system and application monitoring principles and practices

Course Objective

Upon successful completion of this course, the student will be enabled to create:

- Business- and infrastructure-centric views of an enterprise applications environment for improving its overall performance
- SLAs for managing service-level performance of applications, services, and business entities in accordance with critical business directives
- Management reports for gaining increased visibility of the end-to-end user experience

Benefits to You

- Manage real-time and historical monitoring information from the consistent viewpoint of a business service
- Reduce costs by eliminating rework and improving IT focus on what is most critical
- Enhance application performance management through improved real user visibility, problem isolation and triage
- Leverage the uCMDB and Discovery to automatically deploy monitors and create custom views in the Dashboard

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Course Title: BAC 7.0 Essentials

HP Product Number: HF932AA

Category/Subcategory: Application

Course Length: 5 days

Level: Entry Level

Delivery Language: English

To Order: You can order this course online at <http://www.hp.com/learn>. At the site, select a country, then choose "registration" or "Book a course" and fill out the online registration form.

Detailed Course Outline

Day 1

- About This Course
- Introduction to Business Availability Center
- BAC Installation
- Introduction to Business Process Monitoring
- BAC Navigation
- Introduction to VuGen

Day 2

- Data Collectors
- Introduction to Business Process Monitor
- Introduction to EUM (End User Management) Administration
- Introduction to SiteScope and System Availability Management (SAM)

Day 3

- BAC Reports
- BAC Alerts
- Configuring Downtime
- Introduction to uCMDB (Universal Configuration Management Database)
- Navigating the uCMDB Interface
- Populating the uCMDB
- Discovering CIs (Configuration Items)
- Creating Views in uCMDB

Day 4

- Introduction to Dashboard Administration
- Introduction to Platform Administration

Day 5

- Introduction to MyBAC
- Vertical Solutions
- Introduction to SLA/SLM
- Course Evaluations

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